

## Terms and Conditions for Koorana Child & Family Services Raffle

These Terms and Conditions govern participation in the Koorana Child & Family Services Raffle ("Raffle for Inclusion"). By participating, entrants agree to comply with these terms.

### Promoter

The promoter of this Raffle is Koorana Child & Family Services Ltd ("Koorana"), ABN 98173846132, located at Shop 5-6 / 721B Canterbury Rd, Belmore NSW 2192, AUSTRALIA.

### 1. Eligibility

2.1. This Raffle is open to individuals and organisations who meet the following criteria:

- Reside in Australia; and
- Provide valid name, email address, and phone number at the time of donation.

### 2. Raffle Period

2.1. The Raffle opens on Monday 20 January 2025 at 8:00 am AEDT and closes on Monday, 3 March 2025 at 11:59 pm AEDT ("Raffle Period").

2.2. Koorana reserves the right to extend the closing date of the Raffle by up to 30 days.

### 3. How to Enter




3.1. Eligible participants must make a donation via the designated website [Koorana Child & Family Services Fundraising Raffle | RaffleLink](#) during the Raffle Period.

3.2. Raffle tickets will be allocated at a rate of one (1) ticket for every \$10 donated (e.g., \$10 = 1 ticket, \$20 = 2 tickets, etc.). Eligible participants may decide to purchase bundle tickets at a cheaper price as indicated in the raffle page.

3.3. There is a no limit on the number of Raffle tickets an individual or organisation can acquire.

#### Koorana Child & Family Services

Shop 5-6 / 721B Canterbury Road 1300 566 726  
Belmore NSW 2192 enquiries@koorana.org.au  
PO Box 403 Belmore NSW 2192 ABN 98 173 846 132

 @koorana  
 @koorana\_child\_and\_family  
 koorana.org.au

#### **4. Draw and Notification of Winners**

- 4.1. The Raffle winners will be randomly drawn via a Live Video on Koorana's Instagram social media profile on **Tuesday, 4th of March 2025** at Shop 5-6 / 721B Canterbury Road, Belmore, NSW 2192 at 1:00pm.
- 4.2. Winners will be notified via the contact details provided at the time of donation.
- 4.3. Winners must claim their prize within 28 calendar days from the date of notification.

#### **5. Unclaimed Prizes**

- 5.1. If a prize remains unclaimed after 28 calendar days, a redraw will take place via a Live Video on Koorana's Instagram social media profile.
- 5.2. This process will continue until all prizes are claimed.

#### **6. Prizes**




- 6.1. All prizes will be allocated via Raffle ticket draws, allowing multiple chances to win per participant.
- 6.2. Prizes that can be delivered electronically will be provided in this manner where possible.
- 6.3. Physical prizes must be collected in person or by an authorised representative from Koorana Child & Family Services Ltd, located in Belmore, NSW.
- 6.4. Prizes cannot be cashable.
- 6.5. Prizes will not be items from the prohibited as per the Community Gaming Act 2018 and Community Gaming Regulation 2020.
- 6.6. Prizes such as the MySwim Bass Hill free term are only applicable for Terms 2 and 3 and are subject to availability. Depending on the start date, classes may not cover the full term.

#### **8. Promotional Activities**

- 8.1. Koorana reserves the right to advertise this Raffle through various channels, including but not limited to local businesses, schools, community services, the Koorana website, and social media platforms.

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## **9. Privacy**

9.1. By entering this Raffle, participants consent to their name, contact details, and donation information being used for the purpose of administering the Raffle and contacting winners.

9.2. Participant information will be handled in accordance with Koorana's Privacy Policy, available at [Privacy Policy | Koorana Child & Family Services](#).

## **10. General**

10.1. Koorana reserves the right to disqualify any participant who provides incomplete, inaccurate, or fraudulent information.

10.2. Koorana accepts no responsibility for any technical or website issues that may affect the ability of participants to enter the Raffle.

10.3. Koorana reserves the right to amend these Terms and Conditions at its sole discretion, without notifying the participants, provided such changes are not detrimental to them.

## **11. Limitation of Liability**

11.1. To the maximum extent permitted by law, Koorana shall not be liable for any loss, damage, or injury suffered or sustained in connection with participation in the Raffle or the use of any prizes.

11.2. Koorana agrees to abide by the prohibited list of prizes as per the Community Gaming Act 2018 and Community Gaming Regulation 2020.




## **12. Governing Law**

12.1. These Terms and Conditions are governed by the laws of New South Wales, Australia.

For further information, please contact Koorana Child & Family Services Ltd at 1300 566 726.

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