



## Intervention Catalogue, Fees, and Terms | Valid from 04/11/2024

(Previously called *Intervention, Cancellation Terms, and Fees*)

***These fees apply to NDIS-funded supports, as well as to private fee-paying clients receiving the same supports.***

### Cancellation Terms

Notice Period	Fee	Conditions
Two (2) clear business days or more	nil	We will reschedule your appointment within the plan period where possible.
Less than two (2) clear business days	100% of the session fee & travel cost	You may opt for us to do indirect work or a Koorana Online session in lieu of a cancellation fee. However, fee will be payable if we are unable to book your time slot with other billable work.
No show (no notice)	100% of the session fee & travel cost	You may opt for us to do indirect work or a Koorana Online session in lieu of a cancellation fee. However, fee will be payable if we are unable to book your time slot with other billable work.

#### Koorana Child & Family Services

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## Intervention Fee Schedule

NDIS Registration Group Name	Support Category	Support Item	Child Age	Unit Price Fee per hour	Service Description
Early Intervention Supports for Early Childhood	Improved Daily Living Skills	Capacity Building Supports for Early Childhood Interventions (Speech Therapy, Occupational Therapy, Specialist Teaching, Key Worker, Social Worker, Other Professional)  15_005_0118_1_3	0-6 years old	\$193.99	<p>Koorana's <b>Key Worker</b> model and <b>Enhanced Key Worker</b> model are a service for families who have a child with a disability or developmental delay or whose child may need some extra help to reach their developmental milestones. These models are used for children under the age of 7 years.</p> <p>Under both models, you will be allocated a <b>Key Worker</b> who will visit you regularly to talk about what you want for your child, and who will suggest strategies you can use in daily routine activities in and out of the home to develop your child's play and learning skills.</p> <p>Where you opt for the <b>Key Worker</b> model, they will also deliver therapies on behalf of the other disciplines. This provides you with one point of contact. Research shows this model is 'best practice' for children in this age group.</p> <p>Where you prefer to have your child see specific disciplines, you may opt for the <b>Enhanced Key Worker</b> model. Under this model, the <b>Key Worker</b> will assist with collaboration and coordination between each specialist.</p>

					The service is staffed by Specialist Teachers, Speech Pathologists, Occupational Therapists, Physiotherapists and Psychologists who all form part of a collaborative team around your child. This unit price will be used for all allied health practitioners other than our Psychologists.
	Improved Daily Living Skills	Capacity Building Supports for Early Childhood Interventions – Psychologist  15_001_0118_1_3	0-6 years old	\$222.99	As above, this unit price will be charged for our Psychologists’ time as part of our Key Worker or Enhanced Key Worker model.
	Improved Daily Living Skills	Capacity Building Supports for Early Childhood Interventions – Physiotherapist  15_003_0118_1_3	0-6 years old	\$193.99	As above, this unit price will be charged for our Physiotherapists’ time as part of our Key Worker or Enhanced Key Worker model.
Early Intervention Supports for Early Childhood	Improved Daily Living Skills	Capacity Building Supports for Early Childhood – Allied Health Assistant Level 2  15_008_0118_1_3	0-6 years old	\$86.79	Koorana offers a Therapy Assistant service. A Therapy Assistant will support a child or young person with implementing therapeutic strategies determined by their allied health practitioner or Key Worker.

Therapeutic Supports	Improved Daily Living Skills	Assessment, Recommendation, Therapy or Training – Occupational Therapist  15_617_0128_1_3	7+ years old	\$193.99	Koorana's Multidisciplinary model is a service for families who have a child or young person with a disability or developmental delay or whose child or young person may need some extra help to reach their developmental milestones. The Multidisciplinary model is used for children over the age of 7 years.  This unit price will be charged for services of an Occupational Therapist.
	Improved Daily Living Skills	Assessment, Recommendation, Therapy or Training – Physiotherapist  15_055_0128_1_3	7+ years old	\$193.99	As above, this unit price will be charged for our Physiotherapists' time as part of our Multidisciplinary model.
	Improved Daily Living Skills	Assessment, Recommendation, Therapy or Training – Social Worker  15_621_0128_1_3	7+ years old	\$193.99	As above, this unit price will be charged for our Social Workers' time as part of our Social Worker model.
	Improved Daily Living Skills	Assessment, Recommendation, Therapy or Training – Speech Pathologist  15_622_0128_1_3	7+ years old	\$193.99	As above, this unit price will be charged for our Speech Therapists' time as part of our Multidisciplinary model.

	Improved Daily Living Skills	Assessment, Recommendation, Therapy and/or Training (Includes Assistive Technology) - Psychologist 15_054_0128_1_3	7+ years old	\$222.99	As above, this unit price will be charged for our psychologists' time as part of our Multidisciplinary model.
	Improved Daily Living Skills	Therapy Assistant Level 2  15_053_0128_1_3	7+ years old	\$86.79	Koorana offers a Therapy Assistant service. A Therapy Assistant will support a child or young person with implementing therapeutic strategies determined by their allied health practitioner or multidisciplinary team.
Specialised Positive Behaviour Support	Improved Relationships	Specialist Behavioural Intervention Support  11_022_0110_7_3	Any age	\$222.99	Koorana offers a best-practice Positive Behaviour Support service which includes a comprehensive assessment of your child's behaviour, development of a Positive Behaviour Support Plan and assistance in carrying out the strategies recommended.
	Improved Relationships	Behaviour Management Plan Including Training in Behaviour Management Strategies  11_023_0110_7_3	Any age	\$222.99	As above, this support item will be used to assist with carrying out the strategies recommended.
All the above	All the above	Provider travel - Labour Costs (Time)	Any age	Up to 30 minutes travel time going to the appointment (when we are required to pay our staff for this time only).	For all community-based appointments (home, school, preschool, other) which require practitioners to travel to the appointment, a travel charge will apply. This charge will be up to 30 minutes per appointment to cover the cost of the practitioners' time in travelling to the appointment.

				<p>Up to 30 minutes travel time from the appointment for the last community client of the day (when we are required to pay our staff for this time only).</p> <p>By agreement, we may travel more than 30 minutes to non-NDIS clients and charge actual time for return travel (journey to you and to our usual place of work).</p>	<p>In alignment with the NDIS Pricing Arrangements and Price Limits, travel time from the appointment will not be charged except where the practitioner is required to return to their usual place of work and where Koorana must pay them for this return journey. In this instance, we will charge up to 30 minutes travel time.</p> <p>Travel charges will be estimated in your Schedule of Supports and charged in alignment with this, unless there is a material difference of more than 50% of the charge. For instance, if we estimate travel to be 15 minutes and it ends up being 25 minutes, this would be updated. Alternatively, where we estimate travel at 20 minutes, but it is only 10 minutes, we would reduce our charge accordingly.</p> <p>In alignment to the NDIS, sessions must be face-to-face. The price will be rounded to the nearest full cent. And, where a practitioner is travelling to provide services to more than one participant at the same location, then we will apportion that travel time between the participants evenly.</p>
		Provider Travel – Non Labour Costs	Any age	<p>\$0.99 per kilometre</p> <p>Full reimbursement of the actual cost for any road tolls or parking costs</p>	<p>For all community-based appointments (home, school, preschool, other) which require practitioners to travel to the appointment, the following will be charged:</p> <ul style="list-style-type: none"> <li>- A per kilometre rate for the distance travelled by Koorana’s worker to (and where applicable from) the participant’s service.</li> <li>- Any costs incurred such as road tolls or parking fees.</li> </ul>

		Group Therapy	Any age	Billed as a shared cost between the group participants as per the hourly rate relevant to the group	Koorana offers specialist, best-practice therapeutic programs provided in a small group setting.
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## Standard Session Times

### Initial Sessions

Initial sessions will include an initial review of the child’s abilities and function, gathering and review of the child’s history and background and goal setting. This may be conducted over more than one session (such as a session with the parent without the child present so that the parent and therapist may talk freely and a follow up session with both the parent and child present). They will generally take 90 minutes and will be charged for the actual time taken. Part of the initial session may include the review of documentation (such as assessments, reports or referrals).

### Ongoing Sessions

Ongoing or regular sessions will be charged at 70 minutes. As a guide, this will include a 45 minute appointment with an additional 25 minutes consisting of preparation, case notes and follow up as required. The total time spent between preparation, appointment and follow up will be adjusted based on your family’s needs (e.g., you may require more face-to-face time and less preparation/follow up). If the session is extended in time, Koorana will charge for the actual time taken.

You will not be charged for time spent on administration, such as the processing of NDIS payment claims or the following:

- Developing and agreeing Service Agreements
- Entering or amending participant details into system
- Making participant service time changes
- Ongoing NDIS plan monitoring
- Making service bookings

**Koorana reserves the right to fully adopt the conditions prescribed by the National Disability Insurance Agency, as amended from time to time. Should changes be made to our Pricing or Terms as outlined in this document, these will be notified to participants in writing with 7 days’ notice.**

For the complete NDIS Pricing Arrangements and Price Limits, please refer to [ndis.gov.au/providers/price-guides-and-pricing](https://www.ndis.gov.au/providers/price-guides-and-pricing).