

Child Feedback Form

Feedback Complaint and Compliment Form

*All information is strictly confidential



Every child has the right to express their ideas and to be heard.

Let us know if you need help completing this form!

My Name is: _____ Date: _____

These are the services I receive from Koorana: _____

How do you feel? - Do you like it here?



**I am happy.
I like it here!**



**I am worried.
I do not like it.**



**I have an idea.
I want to
give you
suggestions!**



I like...



I don't like...



My idea is...



Koorana Worker



Children



Toys and Books



Activities




MORE INFORMATION

Call us **1300 566 726**

Email us enquiries@koorana.org.au

 @koorana

 @koorana_child_and_family

 koorana.org.au



Children Feedback Form

Koorana use only



Feedback/complaint/ suggestions acknowledged to the child

Action taken

Feedback: _____

Complaint: _____

Suggestions: _____

Progress and Outcome:

Progress of feedback/complaint/suggestion: _____

Decision/outcome: _____

Child notified: Yes No

Child notified: Yes No

Escalation _____

Closure _____

Feedback/complaint Yes No
escaleted to ELT/CEO:

Feedback/complaint closed: Yes No

Staff Name: _____

Date: _____

Staff Signature: _____