

Feedback, Complaints, Grievance and Compliments Form



Please ask us if we can help you fill in this form.



You may use this form if you are unhappy about something.



You may use this form to tell us if something makes you happy.



One of our managers will contact you to respond, or to arrange a meeting with you, if whichever you prefer.

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Please let us know if you want one of our managers to call you.

What is your phone number?

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Please let us know if you want to speak with one of our managers in person.

If you have a particular one in mind, please tell us who.



If you want to tell us your name, write it down here, please.

Please turn the page over.





Do you want to tell us something that makes you unhappy?



Do you have an idea how we can make something better?



Do you want to tell us about something we did well?



You may give this form to a Koorana employee.



**Or you may post it to:
Koorana, PO Box 403, Belmore NSW 2192**



**Or you may email it to:
feedback@koorana.org.au**